## DEPARTMENT OF SOCIAL AND HEALTH SERVICES MEDICAL ASSISTANCE ADMINISTRATION Olympia, Washington

To: All Providers Memorandum No. 04-55 MAA

Managed Care Plans Issued: June 15, 2004

CSD Regional Administrators

CSO Administrators For Information, Call: 1-800-562-6188 HCS Regional Administrators

Adult Family Homes Boarding Homes

**From:** Douglas Porter, Assistant Secretary

Medical Assistance Administration

**Subject:** New Medical Identification (ID) Card

Effective July 2, 2004, the Medical Assistance Administration (MAA) is changing the look of the Medical Identification (ID) Card to comply with new U.S. Postal Service requirements.

Beginning July 2, 2004, MAA is changing the size of the Medical ID Cards that are mailed from Olympia. This is necessary to comply with new U.S. Postal Service requirements. This change does not affect how clients get their medical coverage, or how providers bill MAA for covered services.

The new Medical ID Card will have the same format as the old card, except that the new card is larger (8-1/2" x 4") and will be mailed to clients in a white envelope instead of a brown envelope. The new cards have a barcode printed vertically on the right-hand side. **The barcode is for department use only** and contains file-based information. Please see a sample of the new Medical ID Card on the next page.

Medical ID Cards that are printed at the local Community Services Offices (CSOs) are not changing at this time, so providers will continue to see some smaller-sized (6-7/8"x 3-1/2") Medical ID Cards (without barcodes).

To obtain DSHS/HRSA provider numbered memoranda and billing instruction, go to the DSHS/HRSA website at <a href="http://hrsa.dshs.wa.gov">http://hrsa.dshs.wa.gov</a> (click *the Billing Instructions and Numbered Memorandum* link). These may be downloaded and printed.

## **SAMPLE New Medical ID Card**

